

Level 3 Inspection®

ALL SYSTEMS GO.

QUALITY POLICY

Level 3 Inspection will actively pursue continuous improving quality through programs that enable each employee to do their job right the first time and every time. The success of our business is based on partnerships with our customers and suppliers.

It is the policy of Level 3 Inspections to achieve and maintain the highest standard of quality in all aspects of service provided. The purpose of Level 3 Inspection's quality management system is to:

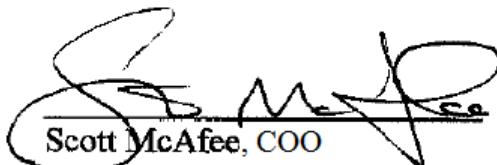
- Consistently provide quality inspection service that conforms to customer, regulatory and statutory requirements
- Ensure that all personnel are competent and qualified for the tasks they perform and that all personnel apply the policies and procedures documented in our Quality Management System
- Professionally and effectively perform inspection services to produce accurate and precise results
- Consistently comply with ISO17025, AS9100 & ISO9001 to ensure quality inspection services and to continually improve the effectiveness of the Quality Management System

Quality Objectives:

- Implement and maintain an ISO17025, AS9100 & ISO9001 compliant QMS
- Increase in Customer satisfaction rating greater than 4.2
- Reduce project delays past target date by 20%
- Establish the level of the laboratory's performance
- Make test method changes to improve performance where applicable
- Ensure that all personnel are trained to a level of familiarity with the quality management system appropriate to the individual's degree of responsibility
- Improve and validate laboratory methodologies by participation in method validation collaborative tests
- Establish and report on quality improvements

Effective date – Feb-24-2013

Director:


Scott McAfee, COO